WE DELIVER FREE TO YOUR YARD

How and when will I receive my order?

- The customer will receive a call from PowerRich for the estimated week of delivery.
- The customer will receive a call from PowerRich once the truck is booked with a departure date.
- The Truck Driver or Carrier will call the customer prior to arrival, (e.g. with 1-2 hrs notice), to obtain directions to the customers farm.
- The customers responsibility is to look over the product prior to and during unloading.

KEEP CALM AND CALL US!

IF SOMETHING IS WRONG WITH YOUR LOAD, STOP UNLOADING AND CALL OUR OFFICE IMMEDIATELY AT 1-800-491-8984

(E.g. Ripped bags, loss of product, wrong blend /labels)

- We require photo evidence of damaged bags or totes, approx.
 weight of product loss and an acknowledgement of damaged/lost product from truck driver and customer (both parties need to sign the Bill Of Lading with a brief explanation of the issue).
- The office needs to be notified immediately of any issues with all steps above executed. We will rectify the situation as quickly and efficiently as possible.
- If these steps are not followed, we cannot guarantee any compensation.



www.powerrich.com | 1-800-663-4769 info@powerrich.com

^{*}No guaranteed delivery dates, but we will work to the best of our ability to meet your requests. All delivery dates are subject to weather conditions, road restrictions, etc.